



Bosch IoT Rollouts  
Managing software updates in IoT

# Privacy Leaflet

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## Chapter 1 – About this document

This document covers protection and privacy topics for personal data related to Bosch IoT Rollouts - hereinafter referred to as "Rollouts-Service". It discusses how the Rollouts-Service processes personal data within the service, as well as in interaction with your custom IoT Solution including all additional services acting on its behalf.

It is provided as an information source for your solution-specific data protection and data privacy topics. This document is not intended to provide, and should not be relied on for legal advice.

## Chapter 2 – Type of processed personal data

The following types of personal data is processed:

- E-Mail address: The E-Mail address is used to uniquely identify a person in the Rollouts-Service and is provided by an Identity Provider. It is also used for authorization purposes.
- IP address: The Internet IP address of IT equipment.

For all data that is provided by the IoT Solution to the Rollouts-Service (e.g. personal data within device information) the IoT Solution is responsible for data protection and data privacy.

## Chapter 3 – Purpose of personal data processing

Personal data is processed for the following purposes:

- Authorization: The E-Mail address is used to authorize a user to access specific functionalities in the Rollouts-Service. Therefore the E-Mail address and the specific roles are defined in a user management view in the Rollouts-Service.
- Logging:
  - To support service improvement, prevention of misuse and management of incidents and problems all listed personal data (see *Type of processed personal data*) is collected in logging information.
- Audit Log
  - For all business entities the E-Mail address of the user, the date and the time is stored for creation and update of the entity

## Chapter 4 – Personal data processing details and considerations

- Logging information is deleted automatically after a maximum of 90 days, if not sooner. Access to the logs is restricted to the operators of the Rollouts-Service.
- To fulfill its service the Rollouts-Service engages service providers to perform functions and process data. The following service providers are used:
  - Robert Bosch GmbH, Robert-Bosch-Platz 1, 70839 Gerlingen-Schillerhöhe, Germany
  - Amazon Web Services, Inc., 410 Terry Avenue North, Seattle WA 98109, United States
  - 84codes AB, Sveavägen 98, 111 50, Stockholm
- The Rollouts-Services stores data in the following locations:
  - Data centers of Robert Bosch GmbH in Stuttgart, Germany
  - Data centers of Amazon Web Services, Inc. in Frankfurt, Germany
- The IoT Solution can delete, modify and access all data which was transmitted by the IoT Solution to the Rollouts-Service using the Rollouts-Service APIs.
- The IoT Solution should consider implementing an audit logging for its changes to access control definitions which potentially affect personal data.

## Chapter 5 – Contact us



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